



Government of the Republic of Trinidad and Tobago

Ministry of Public Administration

MEDIA RELEASE

13- 14 February, 2023

Modernizing Our HR Management System

Focused on modernizing the Government’s Human Resource Management (HRM) System, the Ministry of Public Administration (MPA) recently coordinated a “Process Standardization and Optimization Analysis” of its HRM system with a team of experts from ORACLE. The sessions were attended by approximately 40 staff from the MPA, Personnel Department, Service Commissions Department, Treasury Division (Ministry of Finance) and the Ministry of Digital Transformation, and were led by Diego Muguerza, Manager of the Architecture Team, Oscar Gendrop, Enterprise Architect and Courtney Pace-Saffold, Territory Manager at ORACLE.

The onsite analysis undertaken by this leading computer technology corporation, is part of the MPA’s holistic plan to generate a more effective and efficient Human Resource Management System for the Public Service of Trinidad and Tobago and is in keeping with the Ministry’s commitment to creating an agile and client-focused Public Service.

The three phase ‘Process Standardization and Optimization Analysis for The Government of Trinidad and Tobago’ includes:

- gathering information through interviews with key stakeholders to understand the current technological platform;
- analysis of the findings with suggestions to optimize and improve processes; and
- the presentation of a Modernization Plan which includes cost reduction opportunities

In addition to focusing on the Human Capital Management, the assessment also considered Customer Experience (CX) Systems, and Planning and Budgeting functions.

The Ministry of Public Administration is charged with collaborating with Government Ministries, Departments and Agencies to develop the Public Service through strengthening the work force, providing office accommodation solutions and enabling digital services.

For more information please visit: <https://mpa.gov.tt>



CORPORATE COMMUNICATIONS DIVISION

Level 5-7 - National Library Building, 23 Abercromby Street
Port-of-Spain 100509

Republic of Trinidad and Tobago, West Indies

(868) 623-4724 Ext. 31100-5 (868) 623-8636

www.mpa.gov.tt